Outline

- Health systems Strengthening
- Integrated patient centered care
Support vs Strengthening: ‘plugging gaps’ vs. ‘sustaining gains & protecting investments’

“Quite simply, health system strengthening is about permanently making the system function better, not just filling gaps or supporting the system to produce better short-term outcomes.”

Health systems challenges

EMERGING DEMANDS
- Double-burden of disease and multimorbidity
- Unhealthy behaviours & lifestyle choices
- Greater citizens expectations
- Increased need to self-manage care
- Need for cost efficiency and accountability

SYSTEM CONSTRAINTS
- Lack of community engagement and empowerment
- Insufficient and misaligned financing
- Sub-optimal health workforce
- Service fragmentation and inappropriate service delivery model
- Limited intersectoral action
## Challenge to today’s health services

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<tr>
<th><strong>400 MILLION</strong></th>
<th><strong>45%</strong> of people in Africa rate their level of involvement in decision-making about health services as “poor”.</th>
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<td><strong>people lack access to essential health services that could be delivered through primary care.</strong></td>
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<th><strong>In the Americas, only 22% of primary care providers rate their referral systems with specialized services as good or very good.</strong></th>
<th><strong>In 2009, noncommunicable diseases accounted for 45% of the burden of disease, but only 1% of donor funding for health.</strong></th>
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<td><strong>Globally, up to 40% of all health care spending is wasted through inefficiency.</strong></td>
<td><strong>Of 421 million hospitalizations globally each year, about 1 in 10 results in harm to the patient.</strong></td>
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<th><strong>Worldwide, only 14% of people who need palliative care currently receive it.</strong></th>
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**World Health Organization**
Integrated people-centred health services, HSS & UHC

Adapted from WHO/World Bank, 2017, "Healthy systems for UHC - a joint vision for healthy lives"
There is no standard package of HSS actions to progress towards UHC

- Every country already has a health system
  - This is the starting point for any reform

- Solutions need to be tailored to context
  - Key contextual factors (e.g. fiscal, public administration, political, cultural, etc.) determine both what is feasible to achieve (the WHAT), and what is feasible to implement (the HOW)

- Country level analytic capacity is essential
  - Policy analysis linked to the specific reform agenda (hypotheses)
  - Much more than tracking standard indicators
  - Supporting this capacity and strengthening links to decision making is key role for us at country level
Integrated people centred care

https://www.youtube.com/watch?v=pj-AvTOdk2Q
Declaration of Astana
…provide effective PHC

Cochrane Review (2018) Authors’ conclusions:

- Trained (Nurse practitioners, practice nurses, registered nurses) probably provide equal or possibly even better quality of care compared to primary care doctors.

- Trained nurses probably achieve equal or better health outcomes for patients.

- Nurses probably achieve higher levels of patient satisfaction, compared to primary care doctors.

- Consultation length is probably longer when nurses deliver care.

- Frequency of attended return visits is probably slightly higher for nurses, compared to doctors.

I have encouraged all countries to engage in policy dialogue around investment in the nursing & midwifery workforce as a means of strengthening people-centered care, creating quality employment opportunities for women & youth, and achieving universal health coverage #HealthForAll
The State of the World’s Nursing report to

1. Provide a global picture of the nursing workforce

2. Inform national policy dialogue and drive development of national nursing workforces to optimize the contributions towards UHC and PHC

3. Accelerate progress across the SDGs (e.g. education, health, gender equality, decent work, and inclusive growth)

4. Unlock investment in nursing, the health workforce, and the gender equity agenda.

5. Generate evidence to achieve the Triple Billion Goals in GPW-13
Process

- **Data**
  - National Health Workforce Accounts (NHWA)
    - Designated focal point within Ministry of Health
    - Processes for data collection and country validation
  - Additional data sources as needed; validated through NHWA process

- **Policy Dialogue**

- **Decision-Making**
Health systems strengthened

Through;

– State of the world’s nursing 2020 report
– State of the world’s midwifery 2020 report
– Nursing Now Campaign
Thank you