



REGIONAL OFFICE FOR THE Americas

# WEBINAR SERIES ON INTERPROFESIONAL HEALTH EDUCATION







# INTERPROFESSIONAL EDUCATION From Policies to Practice in the Region of the Americas

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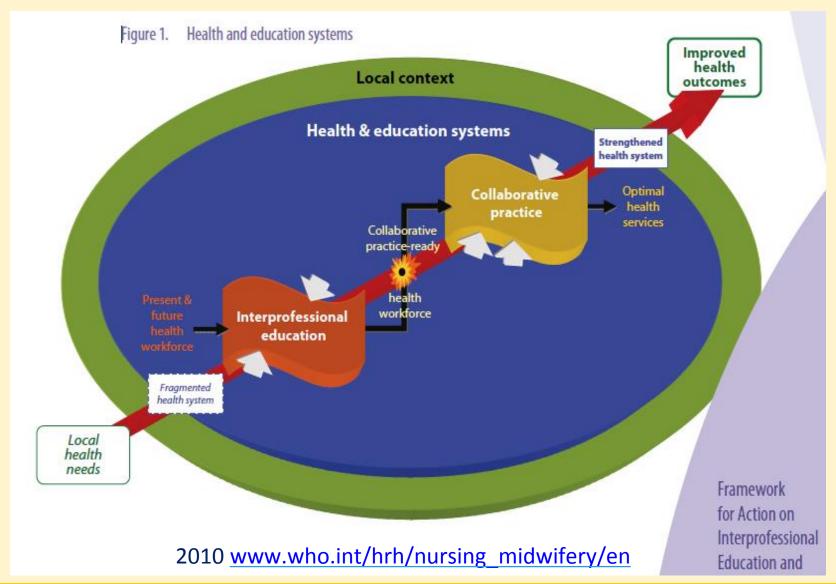


### **IPE: A Metanarrative**

- General Observations
- Curricular Challenges
- Collaborative Practice
- Practice Education
- A Major Lesson Learned
- A Vision for the Future



# IPE. 1. A Framework for System Change





# IPE: 2. Why An IP Approach is Important

The intent of an interprofessional approach to health and well-being is to:

- provide optimum client care,
- diminish duplication of services,
- address the gaps in service delivery, and
- overcome adverse consequences to patients



IPE: 3. What is it?

A 3-Part Definition\*

1.0 Learning With, From and About

2.0 For the purposes of *collaboration* 

3.0 To improve the *quality of care* 

\* WHO (2010) Framework for Action on Interprofessional Education & Collaborative Practice – following the CAIPE definition (2002)





### IPE: Curricular Challenge:

- 1. Learning With, From & About
- I need to know what I know
- I need to know what YOU know
- YOU need to know what YOU know
- I need to know what YOU know
- WE need to know what WE know
- WE need to know WHEN we need to know

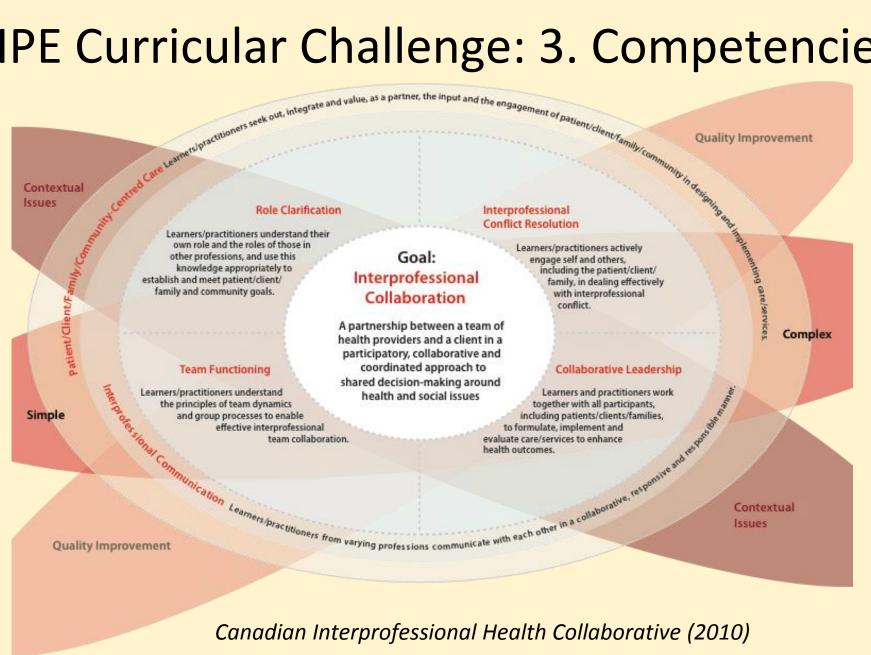


# IPE Curricular Challenge:

- 2. Faculty & Collaboration
- Recruit, Appoint, Prepare.
  - Who releases?
  - Who pays?
  - Who recognizes?



## IPE Curricular Challenge: 3. Competencies







### IPE Curricula Challenge:

- 4. Competencies, Collaboration, Quality
- Role Clarification
- IP Conflict Resolution
- Collaborative Leadership
- Team Functioning

Link competencies to the definition of IPE, and to scopes of practice.



# IPE Curricular Challenge: 5. Practice

#### Collaborative Care Model

**Ongoing Staff** Development and Mentorship

Collaboration

Across the

Continuum

#### process

Integrate evidence into practice Streamline processes **Empowering patients & families** Ensure safe, quality services Working optimally as a team Clear, integrated discharge plans Customer-focus

Partnerships through continuum of care

Strong and Effective Communications

Coordinator to plan and monitor care Flexibility to meet patient needs Work done by the most appropriate provider Increased focus on workplace health

Patient and Family

Enable personalization with supports Access to technology that best supports care Change management supports "Push" information to providers Strengthened communications **Evaluative frameworks** Province-wide approach technology

Sharing with academic / research communities Evidence-informed practice and knowledge transfer Balance privacy needs with care requirements Support tools for information-gathering Quick & easy tools provide timely information Province-wide plan for information roll-out Metrics and performance tools Ongoing education for collaborators information

Leadership

Nova Scotia Health, Canada. October 2008





Value support areas as key Team determined by patient needs Strengthened role of allied health Provincial, standardized roles at full scope of practice

> Committed and Supportive

### IPE in Collaborative Practice

# 1. Patient Centred Care - 4 Core Principles

- Dignity and Respect
  - Active listening
- Information Sharing
  - Timely, accurate & complete
- Participation
  - Inform, consult, involve, empower
- Collaboration
  - Policy & program implementation & evaluation





# IPE in Collaborative Practice:2. Its A Process

- for communication and decision making that:
- enables the separate and shared knowledge and skills of different care providers to:
- synergistically influence care provided, through changed attitudes and behaviours.\*



<sup>\*</sup> Way, D., Jones, L., Busing, N (May 18, 2000). "Collaboration in Primary Care 1 – Family Doctors & Nurse Practitioners Delivering Shared Care" .THE ONTARIO COLLEGE OF FAMILY PHYSICIANS

# IPE in Collaborative Practice: 3. Skills Needed

#### A trained ability to:

- Network Effectively
- Communicate & Problem Solve Clearly
- Manage Confidentiality
- Cooperate Reflectively
- Negotiate Honestly
- Handle Conflict Appropriately
- Plan realistically, & follow through

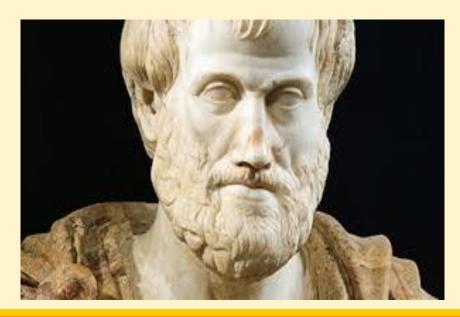


### IPE in Collaborative Practice:

### 4. Practice Education (PE)

"For the things we have to learn before we can do them, we learn by doing them."

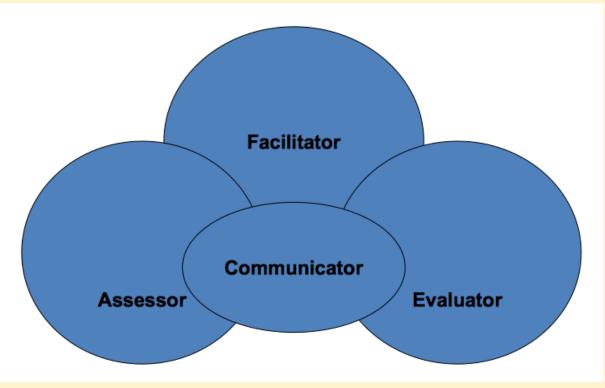
(Aristotle, Nicomachean Ethics (350 B.C.E))





# IPE in Collaborative Practice 5. The Practice Educator

Engage, Encourage, Reward.



(Cross, V., Moore, A., Morris, J., Caladine, L., Hilton, R., & H. Bristow. (2006). The Practice-Based Educator A Reflective Tool for CPD and Accreditation. Chichester, UK: John Wiley.)





# IP Practice Education: 1. Building Curricula

#### **MUST BE**

- an integral part of the clinical/practice culture;
- lived experiences of students and practitioners;
- understood and agreed on by all stakeholders; and
- built on IP Competencies i.e.:
  - Role Clarification
  - IP Conflict Resolution
  - Collaborative Leadership
  - Team Functioning



### IP Practice Education: 2. The Realities

- Classroom learning does NOT equal workplace practice.
- IP teamwork has to be taught and learned. It is NOT achieved by some miraculous means.
- The culture of IP teamwork must be built strategically:
  - every day,
  - with every patient, and
  - every care provider professional and family.



# IPE: For the Framework to Succeed A Major Lesson Learned

# "Commit to sustain"

The only cash flow is an institution's cash flow.

Build on what exists.



### IPE: The Americas - A Vision for the Future

"The best time to plant a tree is 20 years ago."

"The second best time is now." (Proverb)

